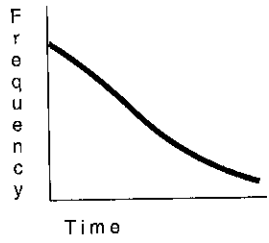


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ACCIDENT PREVENTION
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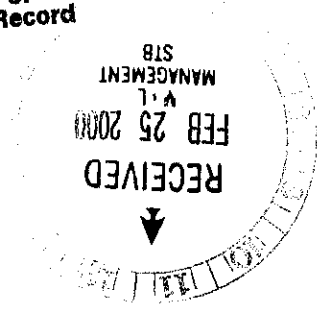
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21004 - 109 AVENUE
EDMONTON, ALBERTA
T5S 1X6
TELEPHONE (780) 447-3014
FAX (780) 447-3040

February 24, 2000

Mr. Vernon A. Williams
Surface Transportation Board
Office of the Secretary
Case Control Unit
Attn: STB Ex Parte No. 582
1925 K Street, NW
Washington, D.C. 20423-0001



Dear Mr. Williams,

My company interfaces with numerous railroads at the final destination of products. When dealing with our clients one of our first concerns is which railroad will be used. The railroads have a direct impact of the profitability of downstream companies.

The Surface Transportation Board should review the CN-BNSF merger based on the improvements it will provide in the areas of:

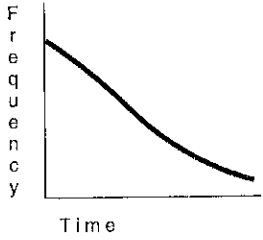
- A) Safety
- B) Operation - Efficiency
- Reliability
- C) Accountability to Customers

The timing of the merger is not the issue; Total Customer Satisfaction is the real issue. Please give this merger a fair and just hearing on behalf of the customers of the system and not on behalf of other railroads.

PREMAY PIPELINE HAULING LTD.

Regards,

Don Cusack, P.Eng
PRESIDENT



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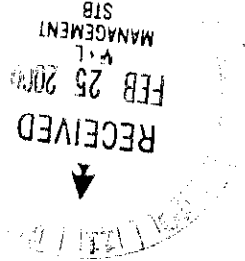
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